

Review and Restore Problem List Entries

Manage Problem List now includes an option for Billing Providers to view, review, and restore patient Problem List entries for a patient, including those entries which have been deleted.

Patient Problem List entries are deleted using the Edit ICD Code dialog and changing the Current Status to *Delete (Entered in Error)* or through processes such as merges and reconciliations.

Edit ICD Code		2 X
150.32 (428.32) Chronic dia	astolic heart failure 323	R
Active on	05/03/2021	
	Primary/Admit Dx	
Current Status	Active	v
SNOMED	Active	
	Resolved	
	Delete (Entered in Error) Created	
		Close Save

NOTE: A reason for deletion is not recorded when an entry is deleted, so it is not possible to determine whether a problem list entry that has not been billed on an encounter was ever applicable to the patient.

The functionality described in the document is available only to Billing Providers and requires elevation of permissions.



To access Manage Problem List from the patient chart, in the upper right select the Problem List tab, then select **Manage**.

Problem List	Medications Allergies		0	×
G93.1 348.1	Anoxic brain damage, not elsewhere classified .584	03/08/2021		0 Q
★ E11.9 250.00	Diabetes .104	04/27/2021		0 Q
W10.2XXS E880.9	Fall (on)(from) incline, sequela	03/08/2021		0 Q
★ W55.01XA 879.8	Bitten by cat	03/08/2021		0 Q
★ A41.9 038.9	Sepsis, unspecified organism 455	03/08/2021		0 Q
★ 110 401.9	Hypertension	03/08/2021		0 Q
			Mar	age



Manage Problem List displays the Active, Inactive, and Resolved problem list entries.

Q	Search for a Diagnosis		
			?
G93.1 348.1	Anoxic brain damage, not elsewhere classified .584	03/08/2021	
★ E11.9 250.00	Diabetes .104	04/27/2021	
W10.2XXS E880.9	Fall (on)(from) incline, sequela	03/08/2021	
W55.01X4 879.8	Bitten by cat	03/08/2021	
★ A41.9 038.9	Sepsis, unspecified organism .455	03/08/2021	
★ I10 401.9	Hypertension	03/08/2021	
ctive			
J34.89 478.19	Sinus pain	02/02/2021	
olved			
J10.1 487.1	Influenza due to influenza A virus	02/02/2021	
_			

If the patient's Problem List contains entries that have been deleted, the Restore button is displayed in the lower left. Click **Restore** to view all of the entries after elevating your permissions.

Before you c permissions.	an perform this action, you must elevate your Type your password below to be elevated.
Required	
text:	



Problem list entries in all statuses are shown. Initially, the entries are sorted by the last modified date descending. Deleted entries are highlighted red.

NOTE: A reason for deletion is not recorded when an entry is deleted, so it is not possible to determine whether a problem list entry that has not been billed on an encounter was ever applicable to the patient.

Q	Search									
		ICD	Description	Diagnosis Date	Status	Previous Status	Added	Added By	Modified	Modified By
#		J34.89	Sinus pain	2/12/2021	Inactive	Active	6/8/2021	Slattery, Kerri	6/8/2021	Slattery, Kerri
#		J34.89	Sinus pain	2/12/2021	Inactive	Active	6/8/2021	Slattery, Kerri	6/8/2021	Slattery, Kerri
#		J10.1	Influenza due to influenza A virus	2/2/2021	Resolved	Active	6/8/2021	Slattery, Kerri	6/8/2021	Slattery, Kerri
1 1 1 1		F02.80	Dementia associated with other underlying disease	8/13/2020	Deleted	Active	7/29/2020	Provider, Example	6/8/2021	Slattery, Kerri
#		110	Hypertension	4/20/2021	Active	Created	4/20/2021	Provider, Example	4/20/2021	Slattery, Kerri
#		A41.9	Sepsis, unspecified organism	3/18/2021	Active	Created	3/18/2021	Provider, Example	3/18/2021	Slattery, Kerri
		W55.01XA	Bitten by cat	12/16/2020	Active	Created	12/16/2020	Provider, Example	12/16/2020	Slattery, Kerri
8		W10.2XXS	Fall (on)(from) incline, sequela	8/13/2020	Active	Created	8/13/2020	Provider, Example	8/13/2020	Slattery, Kerri
		E11.9	Diabetes	7/29/2020	Active	Created	7/29/2020	Provider, Example	7/29/2020	Slattery, Kerri
#		G93.1	Anoxic brain damage, not elsewhere classified	7/29/2020	Active	Created	7/29/2020	Provider, Example	7/29/2020	Slattery, Kerri
**		G93.1	Anoxic brain damage, not elsewhere classified	7/29/2020	Active	Active	7/29/2020	Provider, Example	7/29/2020	Slattery, Kerri
ت (W10.0XXA	Fall (on)(from) escalator, initial encounter	6/18/2020	Deleted	Active	6/18/2020	Provider, Example	6/18/2020	Provider, Example
e 🗎		F02.80	Dementia in other diseases classified elsewhere without behavioral disturbance	4/8/2020	Deleted	Active	4/8/2020	Provider, Example	4/8/2020	Provider, Example
ت		G30.8	Other Alzheimer's disease	4/8/2020	Deleted	Active	9/5/2018	Provider, Example	4/8/2020	Provider, Example
ت		W61.61XA	Bitten by duck	4/8/2020	Deleted	Active	4/8/2020	Provider, Example	4/8/2020	Provider, Example
1 1 1		E10.51	Type 1 diabetes mellitus with diabetic peripheral angiopathy without gangrene	12/12/2019	Deleted	Active	12/12/2019	Provider, Example	12/12/2019	Provider, Example
1 1 1		150.1	Heart failure, left, with LVEF <=30%	7/10/2019	Deleted	Active	7/10/2019	Provider, Example	7/10/2019	Provider, Example
1 1 1		Z23	Influenza vaccination administered at current visit	9/5/2018	Deleted	Active	9/5/2018	Provider, Example	9/5/2018	Provider, Example
*		E11.9	Diabetes	8/21/2018	Deleted	Active	8/21/2018	Provider, Example	8/21/2018	Provider, Example
tititititititititititititititititititi		J32.9	Sinusitis	8/21/2018	Deleted	Active	8/21/2018	Provider, Example	8/21/2018	Provider, Exampl
1 1 1		125.10	CAD (coronary artery disease)	8/21/2018	Deleted	Active	8/21/2018	Provider, Example	8/21/2018	Provider, Example
ت (148.91	Atrial fibrillation	8/21/2018	Deleted	Active		Provider, Example	8/21/2018	Provider, Exampl
e		F03.90	Dementia	8/21/2018	Deleted	Active	8/21/2018	Provider, Example	8/21/2018	Provider, Exampl
			Der Dere	50 .						Total: 23

To view the billing activity and audit history for the entry, click the History button (calendar icon) on the left.

NOTE: Some information in the Added, Added By, Modified, and Modified By columns may not be accurate if the most recent change was made by a process rather than through an edit of the problem list.



If no Active, Inactive, or Resolved entries exist with the same ICD code as a Deleted entry, the Deleted entry can be restored to the problem list.

Restore Problem List for: EXAMPLE, PATIENT L										
Q Search										
		Description	Diagnosis Date	Status	Previous Status	Added	Added By	Modified	Modified By	
(m) 2	Z23	Influenza vaccination administered at current visit	9/5/2018	Deleted	Active	9/5/2018	Provider, Example	9/5/2018	Provider, Example	

To restore an entry, select the Restore button.

Restore Problem List for: EXAMPLE, PATIENT L										
Q Search	1									
	ICD	-	Description	Diagnosis Date	Status	Previous Status	Added	Added By	Modified	Modified By
een	Z23		nfluenza vaccination administered at current visit	9/5/2018	Active	Deleted	9/5/2018	Provider, Example	6/8/2021	Slattery, Kerri

The example below has been sorted by ICD code. Because there is already an Active entry for *E11.9*, the deleted entry can not be recovered.

Restore Prob	estore Problem List for: EXAMPLE, PATIENT L										
Q Searc	:h										
	ICD 1	Description	Diagnosis Date	Status	Previous Status	Added	Added By	Modified	Modified By		
	A41.9	Sepsis, unspecified organism	3/18/2021	Active	Created	3/18/2021	Provider, Example	3/18/2021	Slattery, Kerri		
1 D	E10.51	Type 1 diabetes mellitus with diabetic peripheral angiopathy without gangrene	12/12/2019	Deleted	Active	12/12/2019	Provider, Example	12/12/2019	Provider, Example		
	E11.9	Diabetes	7/29/2020	Active	Created	7/29/2020	Provider, Example	7/29/2020	Slattery, Kerri		
•	E11.9	Diabetes	8/21/2018	Deleted	Active	8/21/2018	Provider, Example	8/21/2018	Provider, Example		